

REFUND AND CANCELLATION POLICY

1. SERVICE NATURE

The Platform provides paid access to information and services.

2. NO GUARANTEE

Payments do not guarantee outcomes or results.

3. REFUNDS

Payments are non-refundable except in cases of duplicate or technical errors attributable to the Platform.

4. CANCELLATION

Once access is granted, services are deemed delivered and cannot be cancelled.

5. Refund Processing

Where applicable, approved refunds shall be processed within a reasonable period through the original payment method.

6. Limitation on Claims

Refund claims must be raised within a specified time from the date of transaction.

7. USER DISPUTES

The Platform is not responsible for disputes between users.